

The Art of Customer Service Summary



Trainingspace™ is excited to announce the latest course introduction, **The Art of Customer Service**.

The Art of Customer Service is the first course available in our new Customer Service Series. We will be offering many complementary courses in the future, creating a comprehensive customer service training curriculum.

The Art of Customer Service provides general guidance combined with specific examples in the areas of customer expectations, understanding customer needs, making a good impression, engaging the customer, listening and voice tone development. Providing exceptional customer service helps an organization or an individual build and foster a valuable reputation for dependability and quality performance. This course covers the fundamentals, skills and tools needed to **provide excellent customer service in today's competitive marketplace**.

Trainingspace™ clients have logged over 10,000 hours of training! These hours were spent in a combination of our *Product Knowledge Series*, our *Retail Sales Series*, our *Design Skills Series* and our *Business Skills Series*. There is training content for everyone in your organization. Please contact us to help you maximize the benefit of this valuable tool in your business.